LKS ASE Dashboard December 2019
Version 2.0

Document Supply - all Services

Total Enquiries Per Month - all Services Mediated Searches ONLY

Athens Logins Per Month - all services

Current Athens Users - all services

Other Performance Metrics

Users on the LKS ASE Website current month: **600**

Sessions on the LKS Website current month: **778**

Users on amber current month: **71**

Sessions on amber month: **73**

Current Awareness Registrations: **912**

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Literature Searches: The Library will respond to your search request within two working days to acknowledge receipt of requests and clarify any issues 95% of the time. This Month: 100%

Send out search results via e-mail together with a summary of the search strategy within ten working days 95% of the time. This Month: 100%

General Reference Enquiries: The library will respond to general reference enquires (which do not require literature searches) within two working days 95% of the time. This Month 100%

Document Supply: The Library will reply to requests within two working days to either supply requested items or give an estimate of the time it will take to supply. We will do this 95% of the time. This month: 100%

Enquiries by Service

Documents Supplied by Service

Athens Logins by Service

Current Athens Users by Service